



## Unify Your Property with Life|ware® Hospitality Solutions

Cater to your guests while improving both hotel and staff efficiency.

### Unforgettable Guest Experience

With Life|ware, guests can use a variety of in-room devices to instantly access and enjoy on-demand entertainment, luxury amenities, hotel services and fingertip room control through convenient menus customized to the hotel brand.

Using the TV, wall panel, tablet, or touch phone, guests can view hotel offerings, request services, schedule wake-up calls, make dinner reservations, and more. Life|ware also displays guest folio information, itineraries, activity schedules, and reminder messages.

From check-in to check-out, Life|ware gives your guests instant access to everything the hotel has to offer through a simple user interface.

### Integrated Management Systems

Life|ware integrates with hotel property management, guest services, and reservations systems and shares data between them to improve efficiency and reduce operating costs.

With Life|ware, staff can receive real-time guest service requests, send status updates, and track open tickets. Hotel management can view the current status of rooms, systems, guest requests, and direct staff more effectively.

Throughout the property, management and staff can use Life|ware to turn off devices in unoccupied rooms and spaces, reducing energy consumption, and lowering costs.



Life|ware user interfaces are intuitive, flexible, and customizable to support the design and branding of the hotel.

## Core Hospitality Modules

### Entertainment

Life|ware makes guests feel at home with access to the latest on-demand TV, movies, and music.

- Internet Protocol Television (IPTV)
- Electronic Program Guide (EPG)
- Video On Demand (VOD)
- On-Demand Music Radio

### Amenities

Life|ware gives guests one-touch access to hotel amenities, on-site facilities, and activities.

- Dining and Shopping
- Spa, Fitness, Pool
- Business Center
- Shows, Concerts, Nightlife
- Sports and Adventure

### Guestroom Control

Life|ware integrates guestroom device control using the TV, wall panel, tablet, or touch phone for comfort and safety.

- Lighting and HVAC
- Shades and Drapes

### Hotel Services

Life|ware's guestroom interface improves workflow by connecting guests to hotel services.

- Room Service, Bell Service
- Valet, Concierge
- Housekeeping, Maintenance, Laundry
- Folio/Check-out and Wake-Up Calls

## Optional Hospitality Modules

### Content Management

Life|ware provides management with a simple user interface that makes it easy to add and change content.

- Images, Branding, and Icons
- On-screen Text
- Schedules

### Systems Monitoring

Life|ware provides a dashboard for real-time performance monitoring of hotel systems in a single view.

- Performance Metrics
- System Health Statistics
- System Usage Information

### Common Areas

Life|ware allows guests and staff to intuitively prepare, control, and use public spaces such as ballrooms.

- Lighting and HVAC
- Shades and Drapes
- Energy Management
- A/V Components and Conference Equipment

